

Waterworks Operator Training Newsletter

July 2017

Good afternoon! Attached is the July 2017 Operator Training Newsletter for all MSDH-BPWS Regions and following this message are the trainings for your particular region. If you have questions about the counties in your MSDH region, please see the map on the third page of the attachment to this e-mail.

Also, remember to please contact the training agency to make sure the training will be held. The information contained in this document was gathered from the MSDH-BPWS Training Calendar, so we have no information about if a particular training may be cancelled due to unforeseen circumstances.

There are innumerable lists of tasks or responsibilities that constitute “management”. Some of those responsibilities include planning, organizing, staffing, directing, and evaluating. However, sound management does not necessarily mean good leadership. A popular myth is that good leaders are born, not made. Although it’s true that there are natural leaders, many leadership skills can be developed through other means such as experience and observation. Solid leadership is vital to any organizations’ success. As a utility employee, should you wait and hope for one of those natural-born leaders to come work for you, or should you work to develop and instill good leadership traits at all levels of the organization?

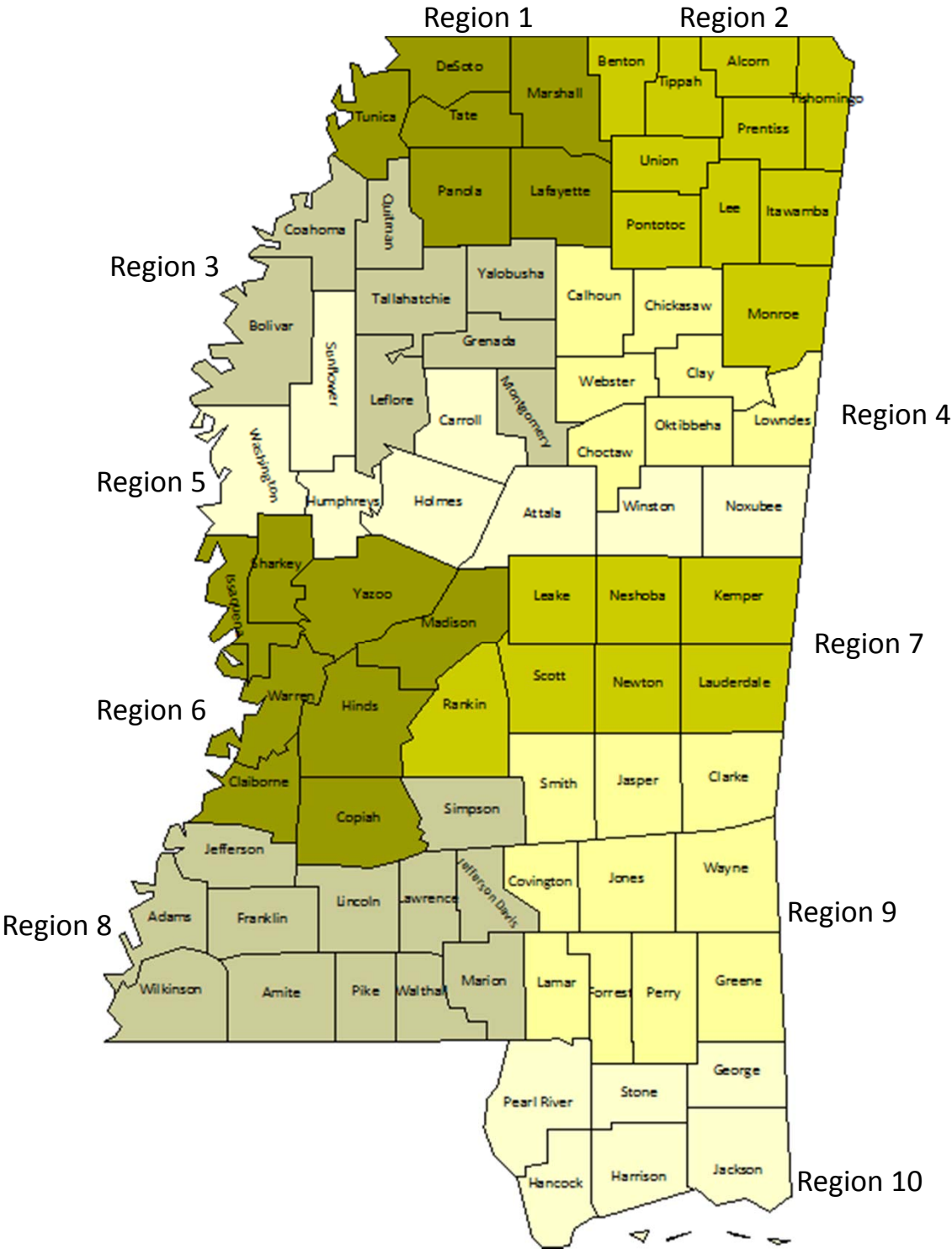
There are not many water or wastewater utilities that can commit to an outside, time- and money-intensive program to develop leadership skills. Instead, one way to think of approaching management improvement is the “walking/wandering around” approach. This allows management to visit the workplace and get a feel for the inner workings of the facility, as well as receive direct input from staff regarding problems, resources, etc. A few characteristics that management should focus on during these “walk around” sessions should include optimism, loyalty, recognition and gratitude, confidence in staff, calmness, and humor in the right context. Demonstrating these types of personality traits may lead to those staff members adopting the same traits, therefore improving the “management” skills of everyone regardless of occupation or title.

The above mentioned traits can be developed and improved by anyone in the organization. More personal traits that are just as important include honesty and ethics. Being honest with coworkers and employees shows you have confidence in each person’s ability to contribute to overcoming adverse circumstances. A utility’s job of protecting public health requires excellence in leadership and high ethical standards, especially with regards to finances, staffing, contracting, reporting and compliance.

Managing a utility is a tough job. Developing solid leadership skills to support and encourage the utility’s workforce is necessary to succeed in the difficult times utilities are facing in the future. Thank you for all your hard work and dedication.

Lauren Behel
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MSDH-BPWS Region Map



**MSDH Region 1 includes the counties of:
Desoto, Lafayette, Marshall, Panola, Tate and Tunica**

There are no trainings in this district for the month of July.

**MSDH Region 2 contains the counties of:
Alcorn, Benton, Itawamba, Lee, Monroe, Prentiss, Pontotoc, Tippah,
Tishomingo and Union**

There are no trainings in this district for the month of July.

**MSDH Region 3 contains the counties of:
Bolivar, Coahoma, Grenada, Leflore, Montgomery, Quitman, Tallahatchie, and
Yalobusha**

There are no trainings in this district for the month of July.

**MSDH Region 4 contains the counties of:
Calhoun, Chickasaw, Choctaw, Clay, Lowndes, Oktibbeha and Webster**

There are no trainings in this district for the month of July.

**MSDH Region 5 contains the counties of:
Attala, Carroll, Holmes, Humphreys, Noxubee, Sunflower, Washington and
Winston**

Tuesday, July 11

MSRWA Board Management Training

8:00 AM - 5:00 PM

Contact Person: Monica Adcock at 601-857-2433

Training Location: Louisville Lake Tiak O'Khata, HWY 15 South & Smyth Lake Road, Louisville (Winston County)

Training Topics:

- Laws & Regulations
- Emergency Preparedness

Total Number of Hours: 8 with 2 Regulatory

Wednesday, July 12

MsRWA Training

8:00 AM - 3:30 PM

Contact person: Robby Mayfield at 662-773-7853

Training Location: Lake Tiak O'Khata, P.O Box 160, HWY 15 South & Smythe Lake Road, Louisville (Winston County)

Training Topics:

- MSDH UPDATE
- GPS MAPPING

Total Number of Hours: 6 with 2 Regulatory

Thursday, July 13

MsRWA Training

8:00 AM - 3:30 PM

Contact person: Robby Mayfield at 662-773-7853

Training Location: Lake Tiak O'Khata, P.O Box 160, HWY 15 South & Smythe Lake Road, Louisville
(Winston County)

Training Topics:

- MSDH UPDATE
- Maintenance, Repair, & Operation of Supply Wells

Total Number of Hours: 6 with 3 Regulatory

**MSDH Region 6 contains the counties of:
Copiah, Claiborne, Hinds, Issaquena, Madison, Sharkey, Warren and Yazoo**

There are no trainings in this district for the month of July.

**MSDH Region 7 contains the counties of:
Kemper, Lauderdale, Leake, Neshoba, Newton, Rankin and Scott**

There are no trainings in this district for the month of July.

**MSDH Region 8 contains the counties of:
Adams, Amite, Franklin, Jefferson, Jefferson Davis, Lincoln, Marion, Pike,
Simpson, Walthall, Wilkinson**

There are no trainings in this district for the month of July.

**MSDH Region 9 contains the counties of:
Clarke, Covington, Forrest, Greene, Jasper, Jones, Lamar, Perry, Smith and
Wayne**

Tuesday, July 18

MWPCOA/MDEQ District 4 Training

9:00 AM - 4:00 PM

Contact Person: Rusty Lyons at 601-572-7783

Training Location: Enterprise Town Hall, 500 River Road, Enterprise (Clarke County)

Training Topics:

- Wastewater Operator Training

Total Number of Hours: 3 with 0 Regulatory

**MSDH Region 10 contains the counties of:
George, Hancock, Harrison, Jackson, Pearl River and Stone**

There are no trainings in this district for the month of July.